Your job seekers' information stays theirs.

In Tandem helps people turn whatever they have (paper, photos, or files) into a professional résumé and cover letter. Because that work involves personal histories, privacy was designed in from the start, not added later.

THREE COMMITMENTS

01

Never used for AI training

Résumés, cover letters and notes are processed only to give the help that was asked for. They are not used to train AI models.

02

Private by default

Each person sees only their own documents. Uploaded originals sit in private storage that only the signed-in owner can open.

03

A person stays in charge

AI only suggests. Nothing changes in a document until the job seeker or their caseworker accepts it.

Built for employment services

Sensitive detail check	When a résumé is brought in, Social Insurance Numbers, dates of birth, driver's licence numbers and banking details are flagged on screen so they can be removed. The check runs on the person's own device.
Activity record	Sign-ins, uploads, downloads and deletions are written to a record that can be added to but not edited, and each person can download their own history.
Right to be forgotten	A person can permanently delete their account and everything in it in one step, in line with BC PIPA and PIPEDA expectations.
Writing guardrails	Every writing suggestion follows shared rules that avoid generic, machine-sounding phrasing, and never change a person's own words without their approval.

Technical safeguards

Encryption. Encrypted in transit (HTTPS/TLS) and at rest (AES-256).

Access control. Database rules enforce owner-only access on every table.

Safe content. Rich text is cleaned on save and display to block harmful code.

Voice input. Spoken notes are turned into text; the audio is not kept by In Tandem.

Sign-in. Secure email and Google sign-in with protected sessions.

What we do not do

- Sell, rent or share personal information for advertising
- Train AI models on job seekers' documents
- Apply AI changes without a person's approval
- Show one person's documents to another account
- Keep data after a person deletes their account

COMPLIANCE ALIGNMENT

Designed with Canada's **PIPEDA** and British Columbia's **PIPA** and **FOIPPA** in mind. In an agency deployment, the agency remains responsible for its client records and In Tandem acts as its service provider. A list of the services In Tandem relies on, and detailed answers for privacy reviews, are available on request.

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